

Jonah S. Schulte

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PROFESSIONAL PROFILE

Innovative web developer with solid, ongoing experience in all aspects of web production and customer support. Advanced skills with XHTML, CSS, PHP, JavaScript, MySQL, MSSQL, DNS, *NIX and Windows server operation. Produces cross-browser, standards compliant web sites which meet and exceed the needs and expectations of the client. Fluent in PHP/MySQL database integration and object oriented programming concepts. Solid experience managing web site development from concept and design to full, extensible site completion. Good communication skills with an analytical and logical mind for self-sufficient problem solving and training. Excellent customer service skills; helpful and patient attitude. Currently lead support technician for a web development firm holding over 400 active clients. Extensive understanding of desktop systems support, networking and telephone systems. Thrives in a fast paced high volume work environment.

CLIENT PROFILE

For-profit and non-profit organizations in need of complete, custom web site solutions. Scope of work requested includes developing database-driven content management systems, implementation of e-commerce, real estate multiple listing service (MLS) and custom database solutions designed for web site management and presentation.

AREAS OF INTEREST

In addition to maintaining a versatile skill-set in current technologies, I stay abreast of developing trends, new applications and industry initiatives. Experienced in search engine optimization, internet advertising implementation, and affiliate management.

PROFESSIONAL EXPERIENCE

Web Developer, Lead Support Technician, Network Administrator, Union Street Media
Burlington, VT, 06/2001 – present

- Responsible for maintaining smooth operation of all systems, internal and external.
- Build full custom web sites based on designer specifications and client requests.
- Collaborate with designers, programmers and management to support more than 400 web sites and over 1,000 individual users.
- Interact efficiently with the Creative Director and Operations Manager to ensure timely project completion and ongoing maintenance of compliant, accessible and easy-to-navigate websites.
- Work with both in-house and third party applications for e-commerce, real estate multiple listing service, blogs, mailing lists, surveys, forums, content management systems and interactive photo galleries.
- Design custom databases, site templates and web applications to satisfy client requests.
- Train clients on managing and editing their sites, configuring email accounts, use of web statistics software and more.
- Provide consistent phone and email support for customers during business hours and

- limited off-hours support. Quickly identify and resolve problems.
- Manage and maintain internal office network, servers and personal computers. Ensure constant uptime and schedule maintenance for external hosting servers. Identify network and server related needs and implement solutions. Maintain backups of all servers and computers.
- Provide desktop support to all employees on PC, Mac and Linux platforms.
- Train new employees on all systems and best practices.

Independent Contractor, Eternity Web Development
Burlington, VT, 08/2004 – present

- Resolve critical web site issues.
- Implement full custom web sites.
- Provide custom programming solutions for new and existing projects.
- Offer support and maintenance for existing sites.

Independent Contractor, Loud Canvas Media
Burlington, VT, 07/2003 – 07/2008

- Implement full custom web sites.
- Offer support and maintenance for existing sites.
- Provide programming services for CMS application used by LCM's clients.
- Troubleshoot and test new CMS features and web sites.

Freelance Web Developer, D.B.A. Jonah S. Schulte
Colchester, VT, 12/00 – present

- Initiate and maintain business opportunities, consult with clients on content and marketing approaches, and develop proposals.
- Design and program solutions for the client's needs with a focus on accessibility, usability, and cross-browser compatibility.
- Offer third party web hosting solutions, domain name registration, setup and support, and ongoing maintenance of client websites.

EDUCATION

Champlain College, Burlington, VT, June 2002
A.S. in PC Networking and Computer Support

REFERENCES

References available upon request.